

**To:** Specialists, Ancillary & Medi-Cal IPAs  
**From:** Provider Relations  
**Date:** June 26, 2026  
**Subject:** **Termination of Alpha Care Medical Group (ACMG) from IEHP Network**

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**Effective September 30, 2026, IEHP will terminate its agreement with IPA Alpha Care Medical Group (ACMG).**

**If you are contracted with ACMG, that affiliation will be terminated in IEHP's system, effective October 1, 2026. Your other IEHP affiliations with IEHP Direct or active delegated IPAs will NOT be impacted.**

We are required by the Department of Managed Healthcare (DMHC) to notify providers affected by this change due to its potential impact on our network. We recognize the importance of our members' relationship with you, and we will partner with you to minimize the impact on our members and their care. Members currently assigned to ACMG will be reassigned with their primary care providers to the active IPAs, including IEHP Direct, available in our network.

If your organization is currently providing services to members assigned to ACMG, please continue to provide the services authorized by the IPA and request authorization from ACMG for additional services, as needed, while the member remains assigned.

Please remember to verify member eligibility when providing services, so your organization is aware when the member's assignment is transferred to a new IPA.

If you have any questions regarding this transition, please contact our Provider Call Center at (909) 890-2054, (866) 223-4347 or email [providerservices@iehp.org](mailto:providerservices@iehp.org) or contact your Provider Relations Manager (PRM).

**If you are NOT contracted with AlphaCare, rest assured, there will be no changes to your IEHP contractual agreements.**

All IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > News and Updates > Notices